

From the Boardroom August 2022 meeting

Communication Review

Your Committee together with Management are reviewing the method of communication to our members and our wider circle of followers on the various platforms that are available. We will take into account the clear age group that most of us are but have an eye for the future.

We don't know what we will finish up with but the traditional methods of communications such as newsletters might be less frequent. We will retain "What's On" each week as this is sent to all Email account holders we have registered and informs members of what is happening before it happens.

Committee Resolutions 25 Aug 22

This was Christian's first meeting and he admits he is on the learning curve. So far he has proved to be a good learner.

With the resignation of Lloyd 30 September 2022 we passed two resolutions, firstly a change to the Emergency Committee with Gerald replacing Lloyd. Then we agreed to various other authorities passing over in due course.

We are delighted to advise that **Amy Colvin** who stood at the recent election has been asked and has accepted to be the replacement for Lloyd from 1 October 2022.

We also updated and approved our **Raffle Policy** and this has been or will be circulated to the Adjuncts. This is mostly procedural and housekeeping however one of the key elements of the policy is that the raffle prizes must be of a minimum of 50% of the tickets sold by value.

Committee's Role

The main function of any Committee or Board is to

- 1. Set the strategic Policy for the short, medium and long term of the organisation.
- 2. Employ a manager who understands and is aligned to that policy
- 3. Provide the manager with the resources to achieve that policy
- 4. Set performance monitoring goals with appropriate time lines
- 5. Monitor the Manager's performance against those goals and against the compliance required to achieve those goals
- 6. Reward the manager and his team fairly

You will note that the role of your Committee is not operational.

Strategy

We have yet to finalise our 5-year strategy and are developing it with our new manager Christian and his team. The overriding goal will be the repayment of debt and lowering our debt from 20% to 10% of our asset base. We will outline this more in detail in December when we complete our review and Christian has had time in the Manager's role.

Repay Debt

Clearly to repay debt we need to be profitable, to be profitable we need people to use the facility (YOU and others), that requires excellence in Marketing, Presentation, Offerings and Service. We believe we have the staff with the commitment to achieve this and thus achieve our goals.

Part of being profitable is to remember we are still a Club but at the same time we live in inflationary times so price rises are inevitable. Please be understanding – our role is firstly to survive so we can continue on the TC journey for the next 50 years. Not keeping pace with pricing has the ability to destroy us.

Moving ON

With the "moving on" from the Restrictive Policies under the Government's Protocol's we are entering a new era. It will not be quite the same and some lessons learnt via Covid will remain e.g. if you have a cold, runny nose, cough etc. stay home and don't give it to your friends. However, we will more or less be operating like those pre covid days and once again can market ourselves as a function centre of choice whilst retaining the chartered club model and look after our members first.

See you down at the club

On behalf of the Committee

Gerald